

**Long Island Health Collaborative**

**Community Member Survey Summary of Findings**

**Methodology:**

Surveys were distributed electronically via Survey Monkey to community-based organization leaders. Data was collected December 1st 2021 - January 15th 2022. Survey responses were downloaded from Survey Monkey on March 12th, 2022. For questions prompting a maximum of five choices, the first five selected are included in the analysis. For the open-ended question “6”, key words/codes were selected, entered in the Excel search function and resulted in a tally for number of times they appeared in the responses. This method revealed top three key themes. 44 surveys were collected; 25 for Suffolk County, 10 for Nassau County and 9 with no location specified.

**Analysis Results:**

1. When asked “***What are the biggest health problems for the people/community you serve?”*** (Maximum of 5 choices):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **2022 Rank**  | **Suffolk County**  | **Percentage**  | **Nassau County**  | **Percentage**  |
| 1  | Mental Health | 16/25  | Drugs and Alcohol Abuse | 6/10  |
| 2  | Drugs and Alcohol Abuse  | 14/25  | Obesity and Weight Loss  | 5/10  |
| 3  | Cancer  | 11/25  | Nutrition/Eating Habits  | 5/10  |
| 4  | Women’s Health/Wellness  | 8/25  | Mental Health | 4/10  |
| 5  | Care for the Elderly | 8/25  | Women’s Health/Wellness  | 4/10  |

1. When asked “***What would be most helpful to improve the health problems of the people/community you serve?”*** (Maximum of 5 choices)***:***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **2022 Rank** | **Suffolk County**  | **Percentage**  | **Nassau County**  | **Percentage**  |
| 1  | Mental Health Services | 18/25  | Access to Healthier Food Choices  | 7/10  |
| 2  | Drug and Alcohol Services  | 14/25  | Mental Health Services | 6/10  |
| 3  | Health Education Programs  | 14/25  | Affordable Housing  | 6/10  |
| 4  | Affordable Housing  | 11/25  | Transportation | 5/10  |
| 5  | Access to Healthier Food | 8/25  | Health Education Programs  | 5/10  |

1. When asked **“Do any people/communities you serve in Suffolk have problems getting needed health care? If yes, what do you think the reasons are?*” For Suffolk, 14 out of 25 answered “Yes” and the remainder answered “No”. For Nassau, 7 out of 10 answered “Yes” and the remainder answered “No”*** (Maximum of 5 choices).***:***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **2022 Rank** | **Suffolk County**  | **Percentage**  | **Nassau County**  | **Percentage**  |
| 1  | No Insurance/Unable to Pay for Healthcare | 13/14  | Misinformation/Health Illiteracy  | 6/7  |
| 2  | Misinformation/Health Illiteracy  | 10/14  | Transportation | 5/7  |
| 3  | Language Barriers  | 8/14  | No Insurance/Unable to Pay for Healthcare  | 5/7  |
| 4  | Transportation  | 7/14  | Language Barriers | 5/7  |
| 5  | Unable to Pay Copays/Deductibles | 7/14  | Fear/Hesitancy  | 4/7  |

1. When asked **“What health issues do the people/community you serve need education about?”** (Maximum of 5):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **2022 Rank** | **Suffolk County**  | **Percentage**  | **Nassau County**  | **Percentage**  |
| 1  | Mental Health/Depression | 15/25  | Chronic Disease Management  | 7/10  |
| 2  |  Substance Misuse | 11/25  | Blood Pressure  | 6/10  |
| 3  | Blood Pressure  | 11/25  | Mental Health/Depression  | 5/10  |
| 4  | Chronic Disease Management  | 9/25  | Food Security  | 4/10  |
| 5  | Suicide Prevention | 7/25 | Exercise/Physical Activity  | 3/10  |

1. When asked ***“Where do the people/community you serve get most of their health information?”***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **2022 Rank** | **Suffolk County**  | **Percentage**  | **Nassau County**  | **Percentage**  |
| 1  | Family or Friends  | 22/25  | Family or Friends  | 9/10  |
| 2  | Internet  | 20/25  | Internet  | 8/10  |
| 3  | Facebook/Twitter  | 16/25  | Church Group  | 8/10  |
| 4  | Doctor/Healthcare Provider  | 16/25  | Doctor/Healthcare Provider  | 5/10  |
| 5  | Television  | 15/25  | Facebook/Twitter  | 4/10  |

6. When asked ***“What do you think makes a community healthy?”*** (Open ended; summarized below).

 “Access”, “Communication” and “Education” were the three most common themes for both the Nassau and Suffolk respondents. Access to healthcare (such as health insurance and transportation), communication (such as doctor-patient relationships and more community programs) and more available online resources to educate oneself and improve health literacy were the most pressing matters to responders.

1. When asked ***“How would you rate the health of the people/community you serve?”:***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **2022 Rank** | **Suffolk County**  | **Percentage**  | **Nassau County**  | **Percentage**  |
| 1  |  Somewhat Healthy | 12/25  | Somewhat Healthy  | 8/10  |
| 2  | Healthy  | 7/25  | Unhealthy  | 2/10  |
| 3  | Unhealthy | 3/25  | Healthy  | 0/10 |
| 4  | Very Unhealthy | 3/25  | Very Unhealthy | 0/10 |

1. When asked ***“What types of health screenings and/or services are needed to keep people healthy in the community you serve?”*** (Maximum of 5 choices):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **2022 Rank**  | **Suffolk County**  |  | **Percentage**  | **Nassau County**  | **Percentage**  |
| 1  | Mental Health/Depression  |  | 12/25  | Blood Pressure  | 8/10  |
| 2  | Substance Misuse |  | 9/25  | Chronic Disease Management | 8/10  |
| 3  | Eating Disorders |  | 8/25  | Mental Health/Depression | 6/10  |
| 4  | Chronic Disease Management  |  | 7/25  | Exercise/Physical Activity  | 5/10  |
| 5  | Suicide Prevention |  | 7/25  | Heart Disease  | 4/10  |

**About the Long Island Health Collaborative**

The Long Island Health Collaborative is a partnership of Long Island’s hospitals, county health departments, physicians, health providers, community-based health and social service organizations, human service organizations, academic institutions, health plans, local government, and the business sector, all engaged in improving the health of Long Islanders. The initiatives of the LIHC are overseen by the Nassau-Suffolk Hospital Council.

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